

A MESSAGE FROM THE PRESIDENT

Florida State Employees Federal Credit Union considers the health of our members and staff our top priority. With the increased concerns around the spread of Coronavirus (COVID-19), we wanted to provide you with an update on how we are working to keep our offices safe.

We are working to maintain cleanliness in our member service areas, which includes, but not limited to, disinfecting common surfaces frequently with CDC-recommended cleaning products, proper handwashing techniques, and utilizing hand sanitizer throughout the workday. In addition, staff who have symptoms of respiratory illness and/or fever are being advised to stay home.

We are prepared to continue offering members unparalleled financial service. If you have need for financial services from Florida State and find yourself displaying any common flu-like symptoms, we encourage you to utilize our remote banking services (i.e. - telephone, internet banking, mobile banking and convenient ATMs) as a means of conducting business, if possible.

We also understand that this situation could cause financial hardship for some of our members. Please know that we are here to help and encourage anyone who may be impacted to contact us to discuss how we might be of assistance.

If you would like additional information on how to access your account remotely or need assistance with financial hardship related to COVID-19, please call our offices at 850-474-1400.

We wish you and your family the best and hope you stay well this season.

Warm Regards,

Christina E. Reynolds

President/CEO

Florida State Employees Federal Credit Union